

QUESTIONS & ANSWERS

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IIBA

ECBA

Entry Certificate in Business Analysis

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Question: 34

If inconsistencies arise between different elicitation results, the business analyst (BA) should:

- A. escalate them to the business sponsor.
- B. report them to the project manager.
- C. resolve them through collaboration.
- D. reconcile them through experience.

Answer: C

Question: 35

Video conferencing, electronic calendars, and electronic voting are examples of:

- A. knowledge management tools.
- B. mapping tools.
- C. collaboration tools.
- D. word processing tools.

Answer: C

Question: 36

For which part of an initiative is the business analyst (BA) responsible?

- A. Authorizing the project
- B. Approving solution execution plans
- C. Defining the solution approach
- D. Accepting risk mitigation plans

Answer: C

Question: 37

Which of the following is a basis to initially prioritize requirements?

- A. Business benefits
- B. Market demands
- C. Organizational policy
- D. Technological dependency

Answer: A

Question: 38

If a business analyst (BA) does not properly identify stakeholders, then the long-term implications are:

- A. increased costs.
- B. reduced requirements.
- C. higher satisfaction.
- D. decreased risk.

Answer: A

Question: 39

What is the main purpose of the “Approve Requirements” task?

- A. Obtain agreement
- B. Establish requirements baseline
- C. Select appropriate techniques
- D. Assess alternative approaches

Answer: A

Question: 40

When do the participants start generating ideas during a collaborative game?

- A. Closing step
- B. Exploration step
- C. Opening step
- D. Iteration step

Answer: C

Question: 41

What type of requirements describes the needs of those participating in or impacted by business analysis activities?

- A. Solution
- B. Business
- C. Stakeholder
- D. Technical

Answer: C

Question: 42

Which action would a business analyst (BA) propose to improve the operation of the business?

- A. Simplify the work people perform
- B. Outsource the operation team
- C. Assist in the daily activities

D. Shadow the expert staff

Answer: A

Question: 43

Who is responsible for identifying the appropriate elicitation communication channels?

- A. Project manager
- B. Subject matter expert
- C. Business analyst
- D. Business sponsor

Answer: A

Question: 44

What type of knowledge equips a business analyst (BA) with understanding market forces, customer segments, services, products, and regulations?

- A. Organizational
- B. Industry
- C. Solution
- D. Methodological

Answer: B

Question: 45

Which type of stakeholder is responsible for initiating the effort to define a business need?

- A. Project manager
- B. Regulator
- C. Business analyst
- D. Sponsor

Answer: D

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