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ServiceNow

CIS-RCI

ServiceNow Certified Implementation Specialist - Risk and Compliance (CIS-RCI)



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Question: 30

Which GRC application would you use to determine where the organization is the most vulnerable or has the most exposure?

- A. Vendor Risk Management
- B. Audit Management
- C. Policy and Compliance Management
- D. Risk Management

Answer: D

Question: 31

Common controls from UCF import into which table in ServiceNow?

- A. sn_compliance_policy
- B. sn_compliance_policy_statement
- C. sn_compliance_policy_exception
- D. sn_compliance_authority_document

Answer: C

Question: 32

You are working with your customer to determine necessary audit management workflow configurations.

What should they know about the approval process for audit engagements? (Choose three.)

- A. If the engagement is approved and there are remaining open tasks or issues, it automatically moves into the Follow Up state.
- B. If the engagement is approved and there are no remaining open tasks or issues, it automatically moves into the Closed state.
- C. If the engagement is rejected, it automatically moves back to the Fieldwork state.
- D. If the engagement is approved and there are remaining open tasks or issues, it automatically moves into the Fieldwork state.
- E. If the engagement is rejected, it automatically moves into the Scope state.

Answer: A,B,C,D

Explanation:

Reference: <https://docs.servicenow.com/bundle/kingston-governance-risk-compliance/page/product/grc-audit/task/approve-reject-engagement.html>

Question: 33

How can you get the SOX content pack?

- A. ServiceNow Store

- B. Patch Update
- C. Platform Upgrade
- D. Professional Services

Answer: B

Question: 34

For classic risk assessment, indicator failure factor represents the impact of risk indicator failures on what score?

- A. Inherent ALE
- B. Calculated ALE
- C. Residual ALE
- D. Inherent SLE

Answer: A,B

Question: 35

What are some of the baseline tables commonly leveraged in Entity filters? (Choose three.)

- A. Company [core_company]
- B. Services [cmdb_ci_service]
- C. Location [cmn_location]
- D. Risk [sn_risk_risk]
- E. Audit Engagement [sn_audit_engagement]

Answer: A,B,D

Question: 36

Controls are generated from a Control Objective when what is applied to it?

- A. Policy
- B. Citation
- C. Indicator template
- D. Entity Type

Answer: C

Question: 37

Who can move a Policy into Review? (Choose two.)

- A. sys admin
- B. policy approver
- C. policy reviewer
- D. policy owner

Answer: A,B

Explanation:

Reference:

https://developer.servicenow.com/app.do#!/event/knowledge18/LAB0296/knowledge_18_LAB0296_policy_creation

Question: 38

In which state is the Policy once all approvals are received?

- A. Review
- B. Published
- C. Draft
- D. Retired
- E. Awaiting Approval

Answer: B

Question: 39

For classic risk assessment, what are the risk components that apply to the Qualitative method? (Choose two.)

- A. Single Loss Expectancy (SLE)
- B. Annualized Rate of Occurrence (ARO)
- C. Impact
- D. Likelihood

Answer: A,C,D

Question: 40

Unified Compliance Framework (UCF) uses a slightly different nomenclature structure than ServiceNow.

Common controls from UCF import into which table in ServiceNow?

- A. Control Objective [sn_compliance_policy_statement]
- B. Authority Document [sn_compliance_authority_document]
- C. Control [sn_compliance_control]
- D. Citation [sn_compliance_citation]

Answer: B



SAMPLE QUESTIONS

*These questions are for demo purpose only. **Full version** is up to date and contains actual questions and answers.*

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